

TO: WMI Authorized Dealers

FROM: White Mountain Imaging, Technical Support

DATE: 2.27.2012

SUBJECT: Moving Images Stuck in QA

Product: FUJI IIP

Symptom: Studies are getting stuck in the QA Tab

There are 2 possible causes for images getting stuck in QA:

- Make sure the IIP is shut the machine down at night, or at least rebooted once a day.
- If magnification is being used, exit magnification before completing the study.

Resolution:

First thing we try to do is create a new study, run a blank image and finish exposure (Hold the exit door, and select Exposure Complete). Doing this will put the new study in QA tab. Then we go to the All tab and try to move the images from old study to new study. Sometimes this will then allow us to open the study from QA, set a destination and complete the study.

■ Moving images

Moves images to other study or series. This function is valid for “All” list.

As display/non-display of the following icons can be set with the User Utility, refer to “SEPARATE VOLUME, THE USER UTILITY OPERATIONS \ Chapter 4. PROPERTY SETTING”.

CAUTION

Performing the operation using this function will rewrite the important information for patient and/or study. Be careful to perform this operation and recommend to record the operation details on paper. Fuji Photo Film shall not be liable for any matters resulting from this function.

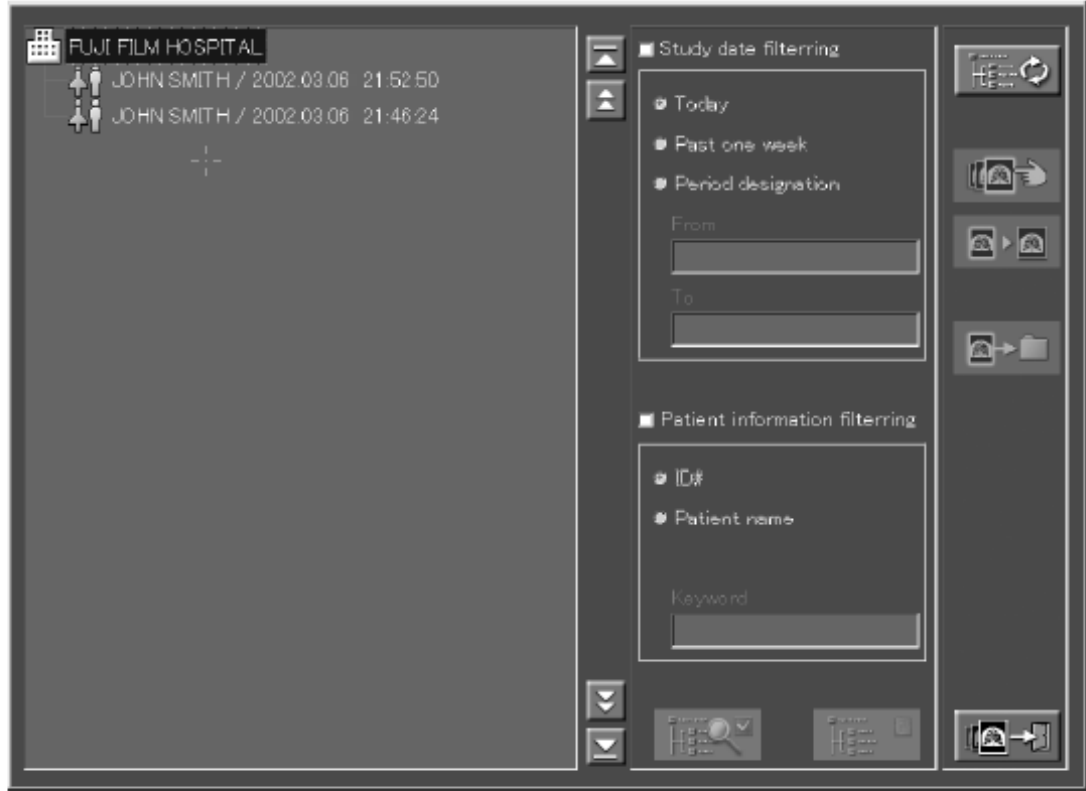
Select .










Registration	Local WL	QA	Queue	Delivered	All	Today	FUJIFILM		
Lock	Accession No.	Patient's Name	Patient ID	Date of Birth	Sex	Study Date	Study Time	No. of In	1 / 2
	12345678	JOHN SMITH	1234567890	1961.07.26	M	2002.09.28	05:27:57	2	
	56781234	MARY BROWN	6789012345	1971.01.15	F	2002.09.30	22:58:33	2	



Service Bulletin

The image move box is displayed.

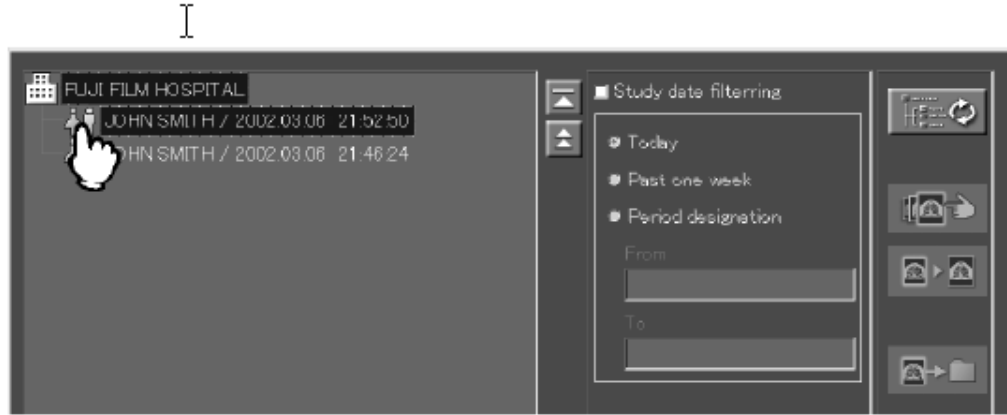


-  : Filters the study list. (page 5-21)
-  : Releases the filtering for the study list. (page 5-21)
-  : Updates the study list. (page 5-22)
-  : Specifies the image to be moved. (page 5-18)
-  : Releases the specification of the image to be moved. (page 5-18)
-  : Moves the specified image. (page 5-19)
-  : Completes the image move and the box is closed. (page 5-20)
-  : Scrolls the study list.
-  : Scrolls to the beginning or the end of the study list.



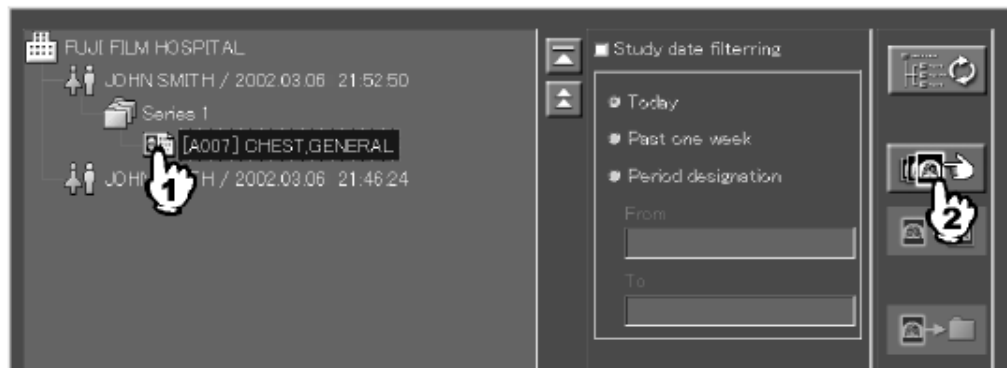
Select twice the study to which the moving image is registered to expand the study directory. (Selecting it once can not expand the directory.)

The studies to be listed up in the study list can be filtered/updated. (Refer to page 5-21.)




Select the image to be moved, and then select . The image to be moved is specified. To release the specification of the image, select .

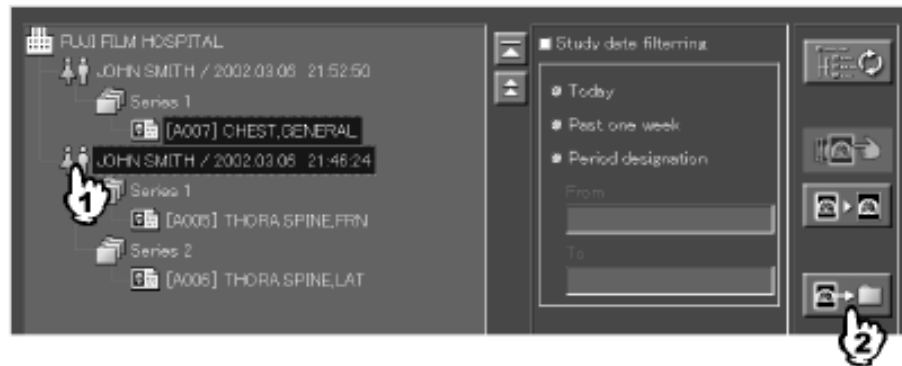
The unread image ([****] display) or the image in “Queue” list can not be specified.



↓

Select the moving destination (facility/series/image) with the same procedure of the previous page, and then select .

The image can not be moved to the study that has the unread image ([****] display) or the image in "Queue" list. The image before delivery (in "QA" list) can not be moved to the study delivered already.



When the facility is selected : An image will be moved as a new study.

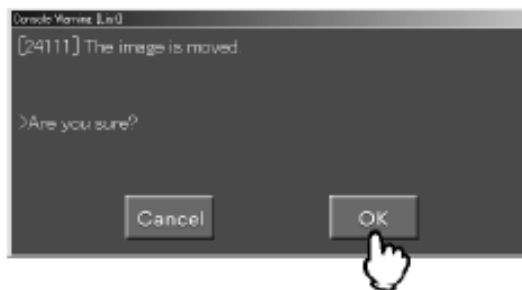
When the study is selected : An image will be moved as a new series to the selected study.


When the series is selected : An image will be moved to the selected series.

When the image is selected : An image will be moved to the series that the selected image is registered.


The following confirmation box is displayed.

Select .



 : Cancels operation.



After completing the image move, select .



NOTE

- When the image move is executed, the film output format for all images in the study both in the sender and the receiver will be the default format (1-image or left/right 2-image format) of exposure menus.

If the above does not work, try this next:

Go to C:\Program Files\FujiFilm\IIP\System in that folder look for DBViewer.exe and launch it.

In DB name you want to select "ImageDB", Table name you select "Image". Scroll to the bottom of the list (most recent will be at the bottom). Scroll to the right to find the names in the studies. When you find the study name in question, scroll to the left or right until you start to see columns of somethinghereURL. In those paths, look for some kind of error in the paths until you find one. When you do see one with an error, right click that line to highlight it, a box will open with like Chinese writing, select the bottom one to delete the line.

Re-launch the IIP open the study and deliver it.

