

Service Bulletin

TO: WMI Authorized Dealers

FROM: White Mountain Imaging, Technical Support

DATE: 12.07.2016

SUBJECT: Configuring Image Suite Viewer for Windows 10 Professional

Product: Image Suite PACS

Resolution:

1. I enabled all active x controls in security of IE.
2. Added the url to the trusted sites
3. Here's how I got it working:

-Include your URL in IE Trusted Sites

-run gpedit.msc (as Admin) and enable the following setting:

gpedit->Local->Computer->Windows Comp->ActiveX Installer->ActiveX installation policy for sites in Trusted Zones

Enabled + Silently,Silently,Prompt

-Run gpupdate

-Relaunch your Browser

-share out on server c:\program files\image suite\gxweb\sites

- allow full control permissions to the everyone group

- browse to the share from the remote station

-run the ImageSuiteOCXInstaller.exe

-Launch the viewer and click on the "allow" button at bottm of window. (it disappears quickly so you need to be fast with the mouse)

