

**TO:** WMI Authorized Dealers

**FROM:** White Mountain Imaging, Technical Support

**DATE:**

**SUBJECT:** Changing the IP Address on the FCR Prima System

**Product:**

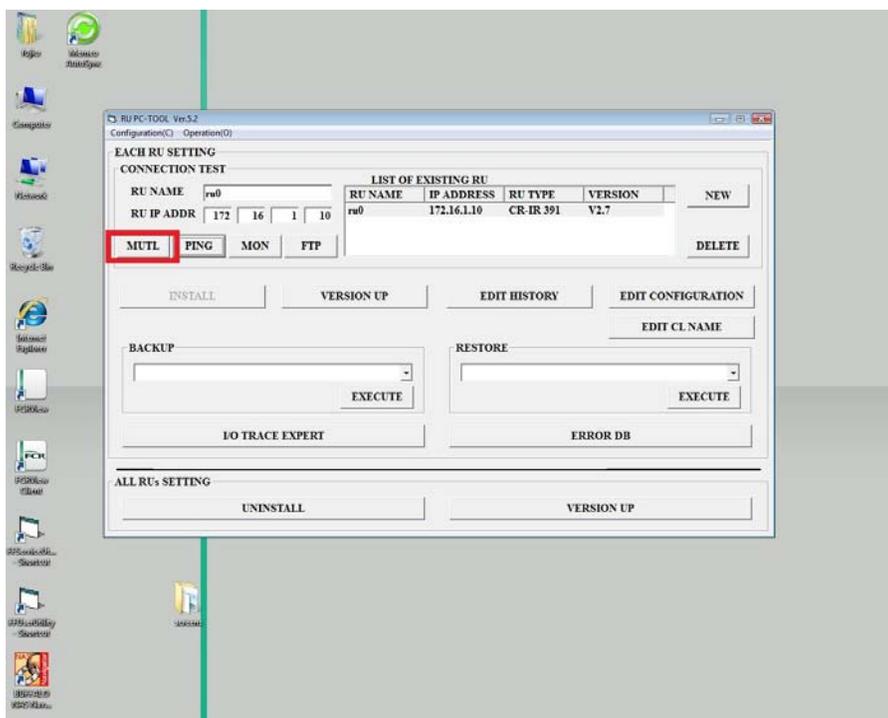
FCR Prima

**Symptom:**

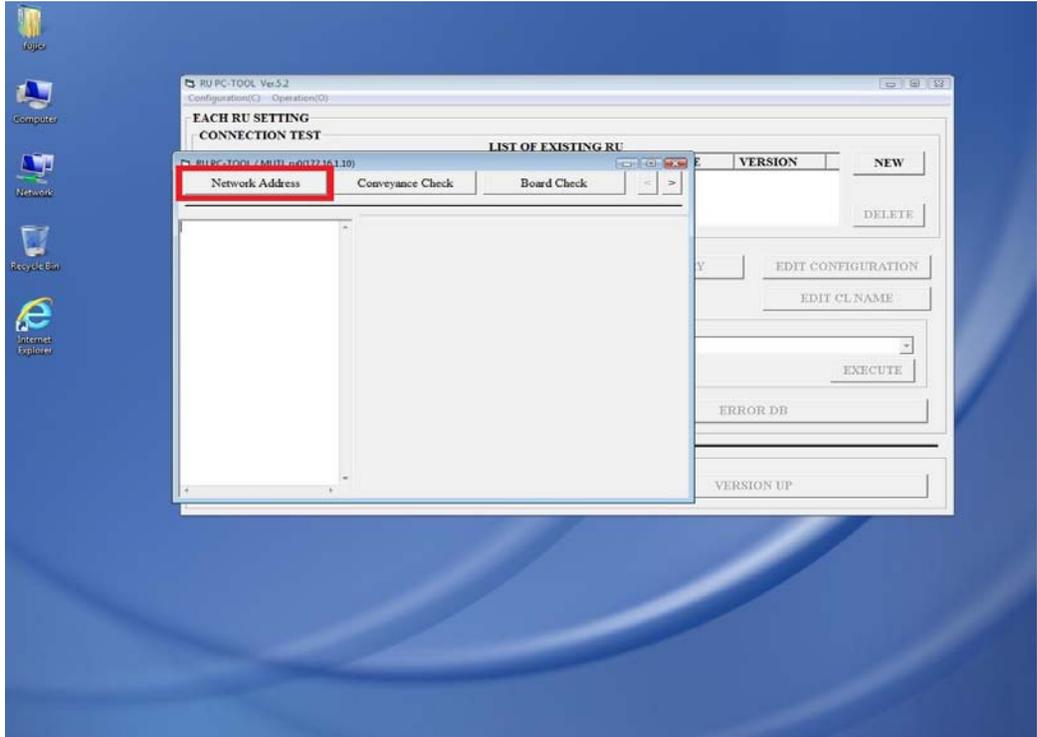
Changing the IP Address on the FCR Prima System

**Resolution:**

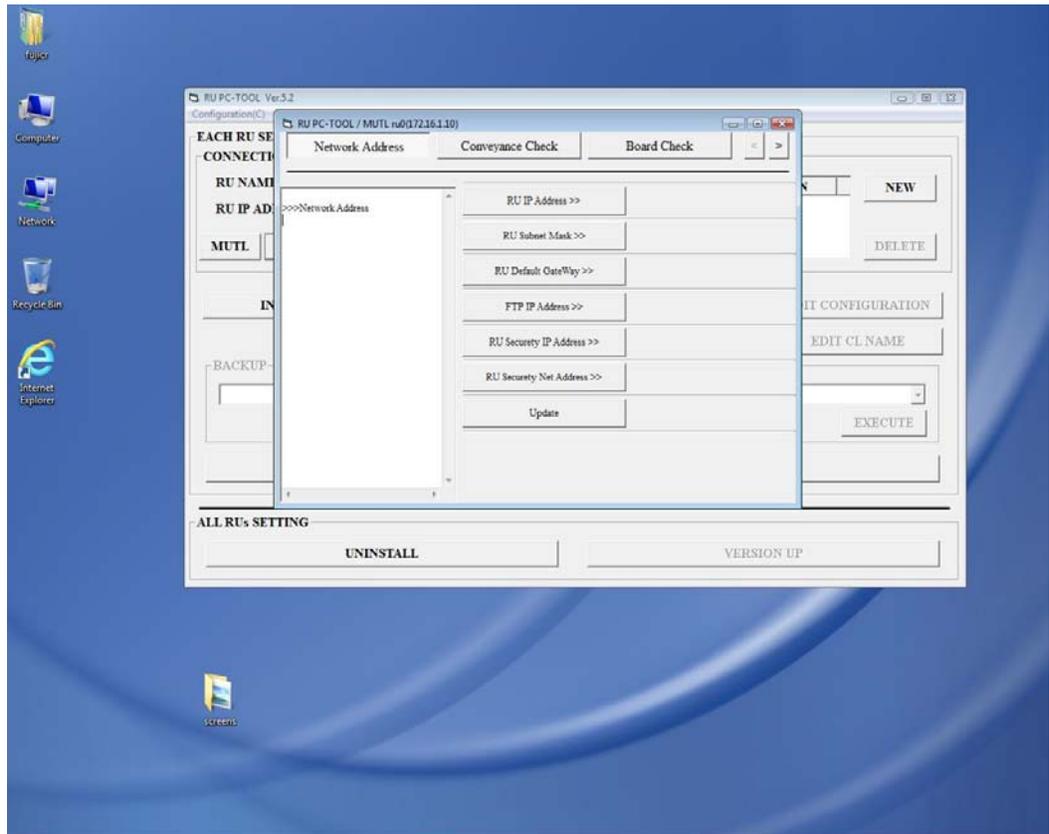
After uninstalling and reinstalling the ru pc tool, (CR-IR 391 RU Application software) with disk still in DVD drive, open the ru pc-tool. Then select “MUTL”.



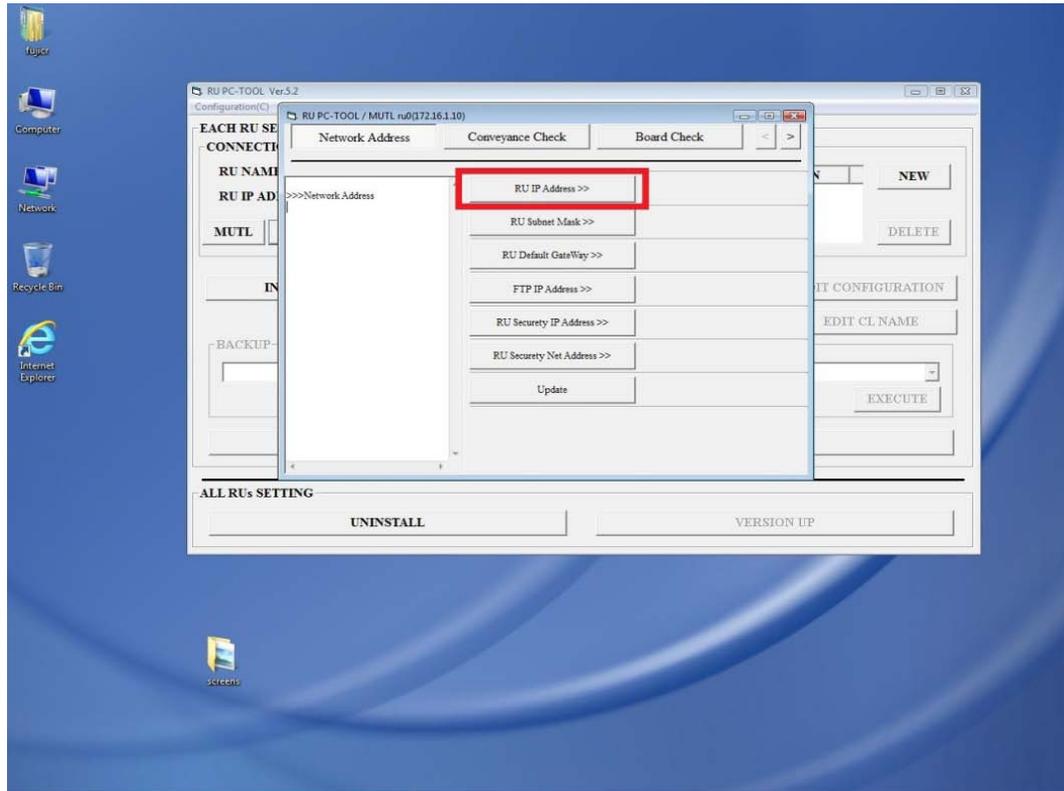
In the RU PC-TOOL/MUTL window select “Network Address”.



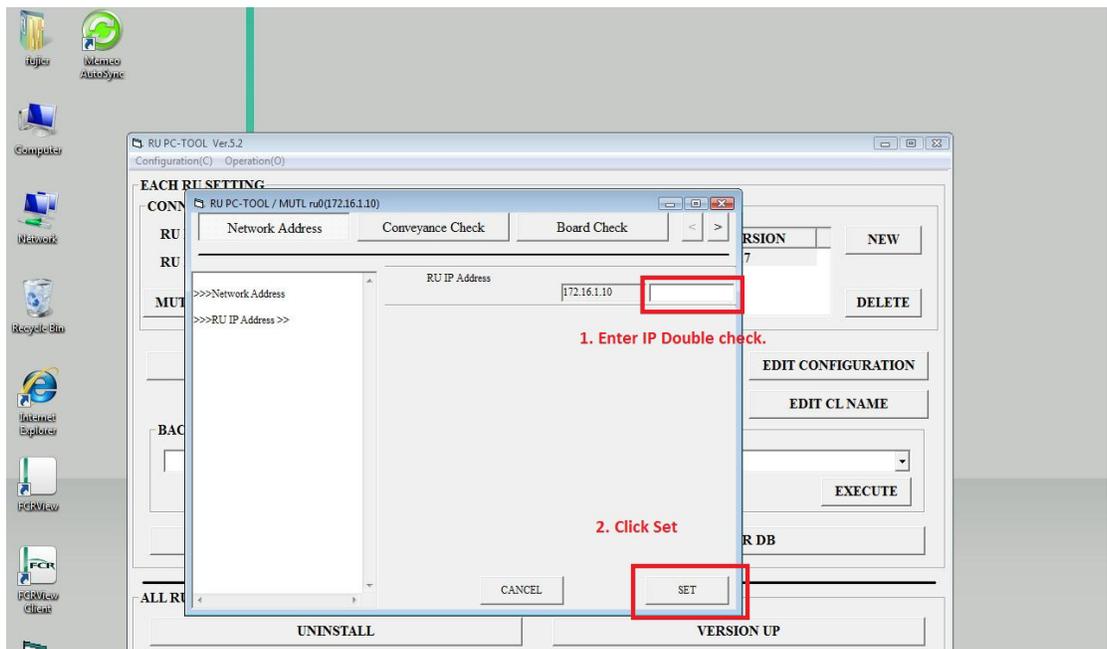
That will open the “RU PC-TOOL /MUTL” window.



Select "RU IP Address".

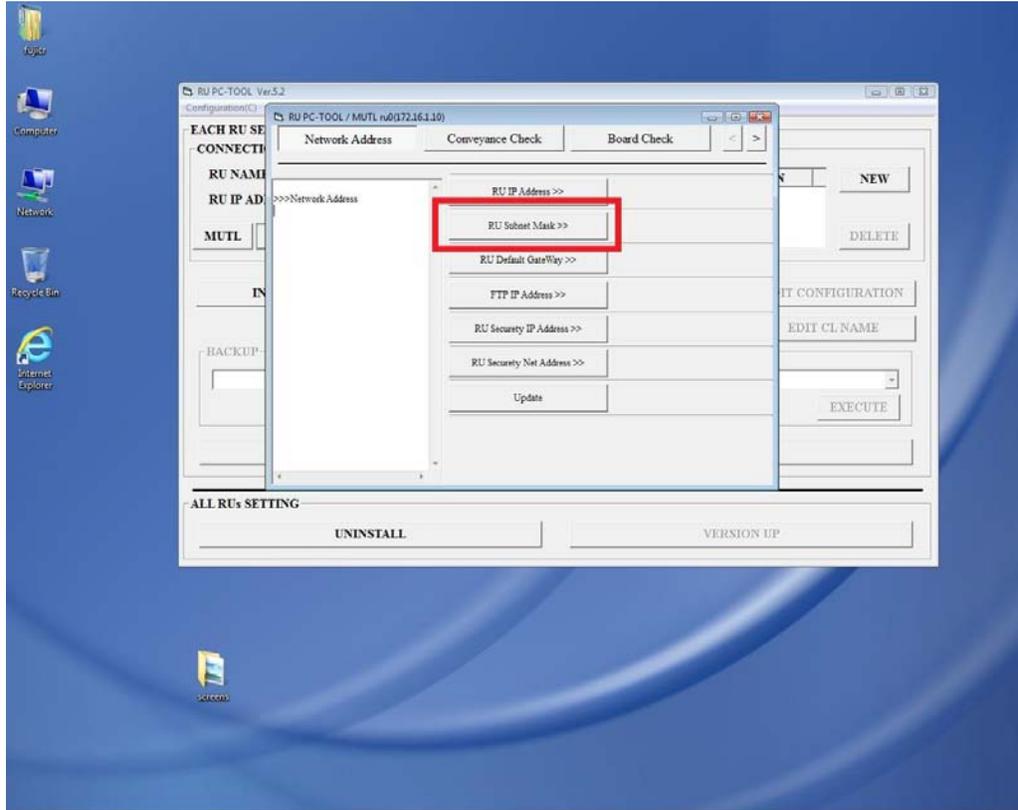


The left side reflects the IP stored in the Prima now. Enter new IP Address of the RU (Reader) to the right. Then hit "SET", followed by clicking "CANCEL" to return to previous screen. Double check input, also making sure you used the period and not comma between number sets.

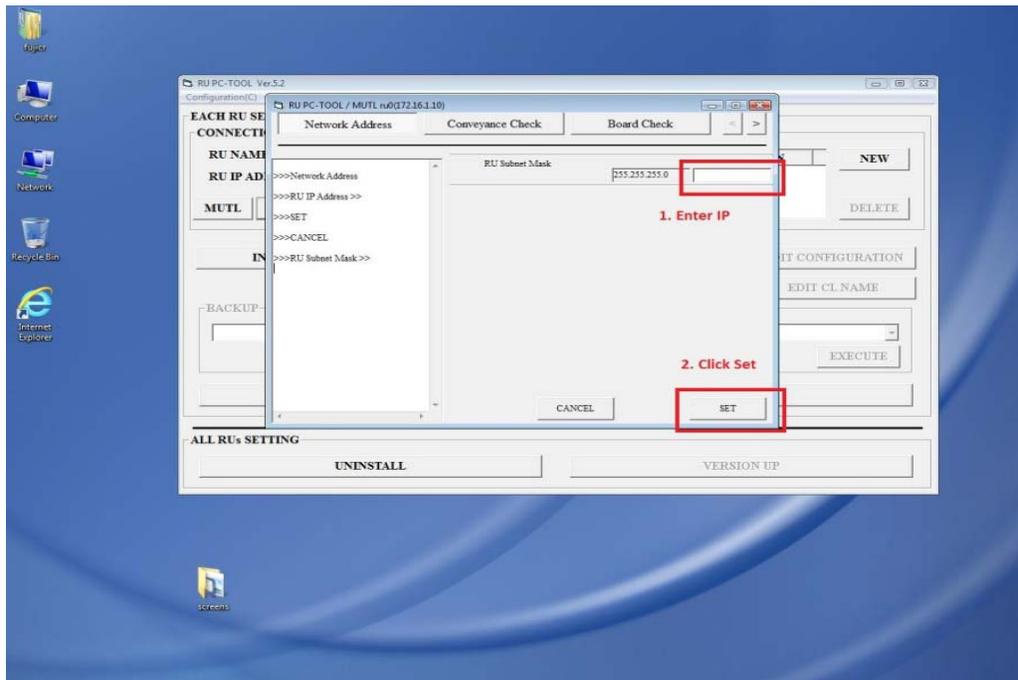


# Service Bulletin

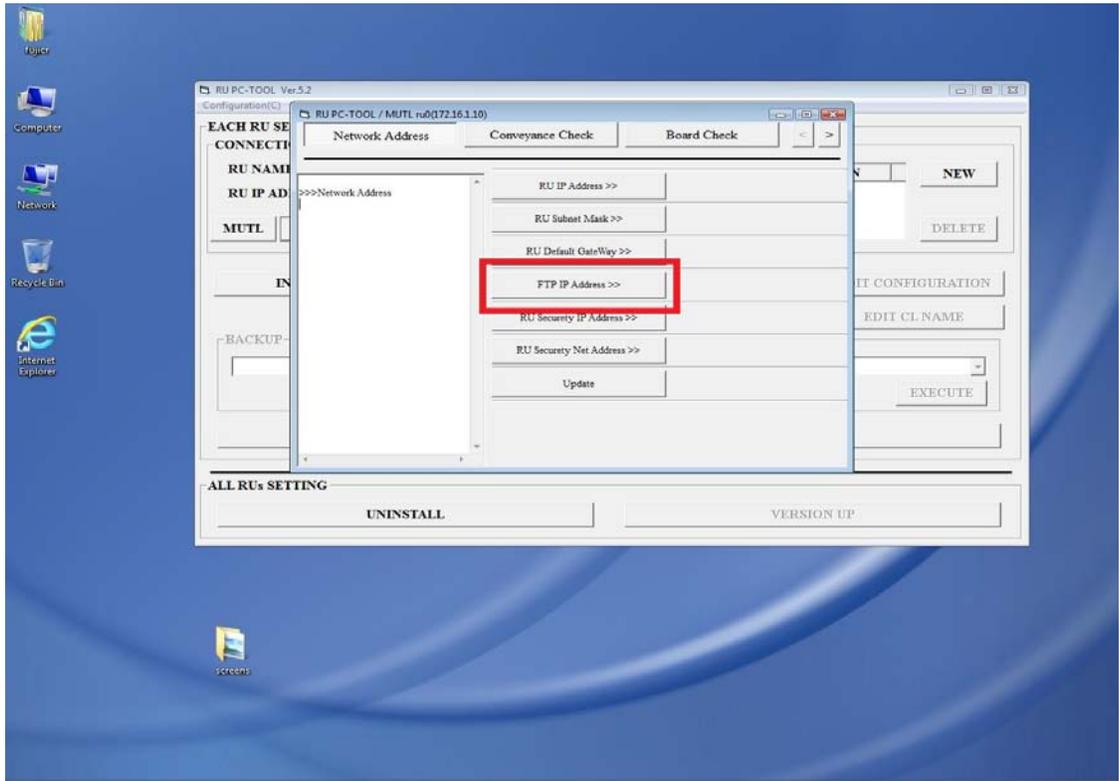
Select "RU Subnet Mask".



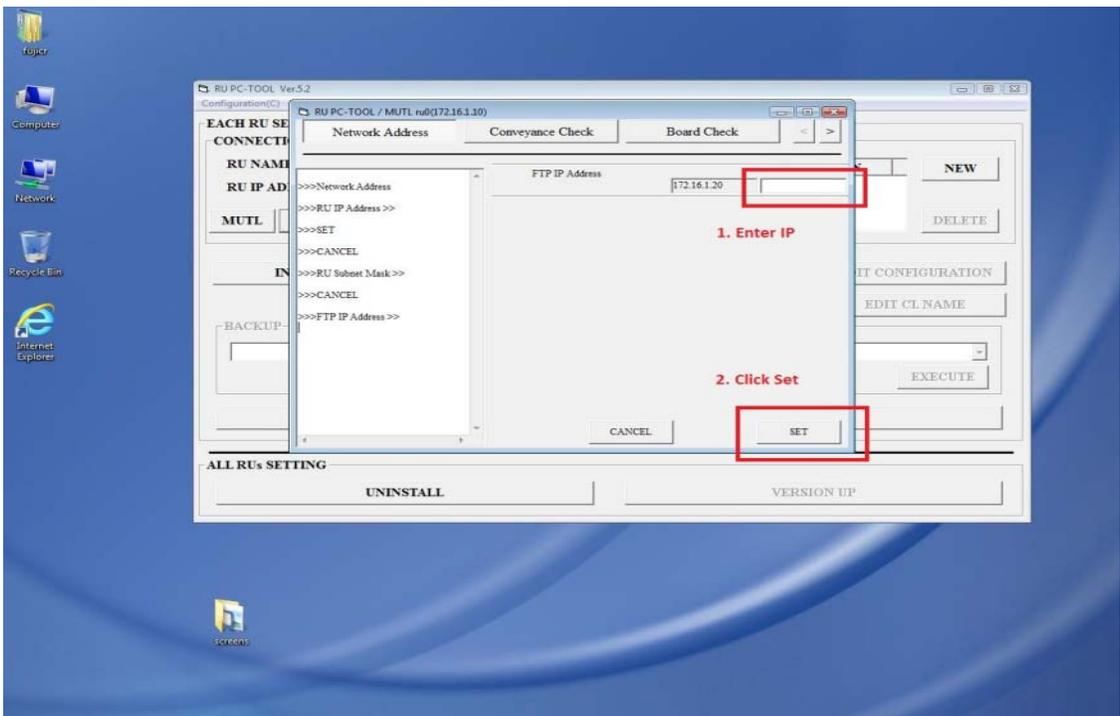
You can then edit the subnet mask of the RU. The left side reflects what is stored in the RU now. You make changes to the right of that. Click "SET", followed by "CANCEL" to return to the previous screen.



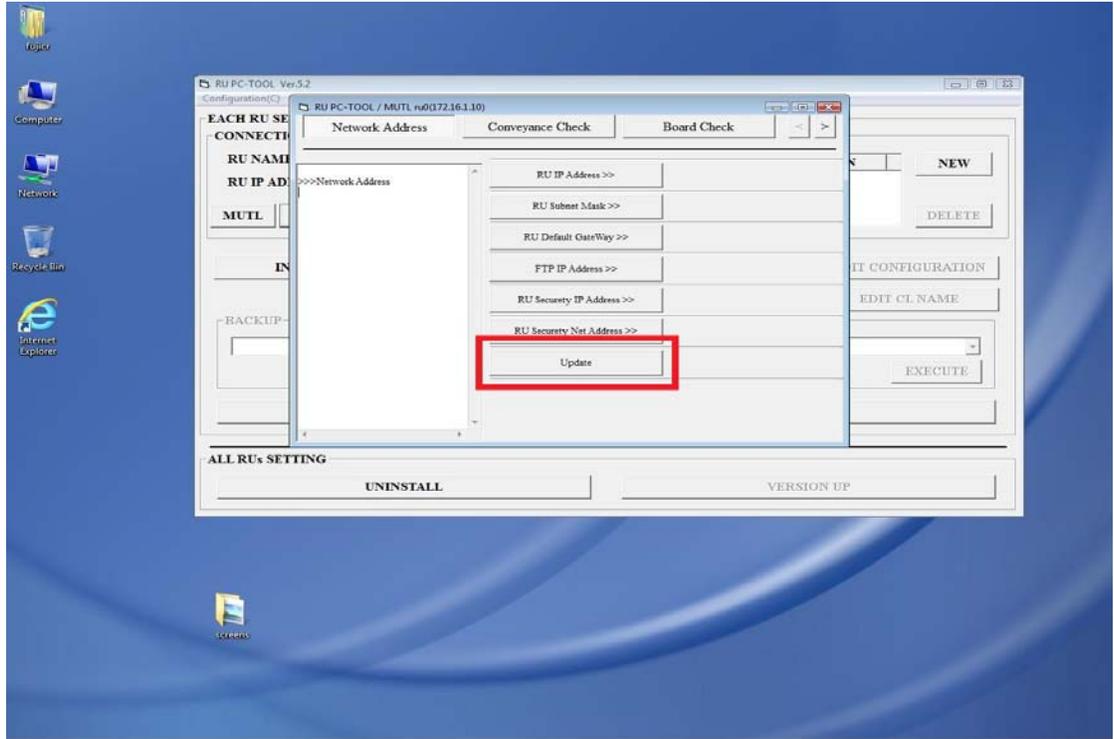
Select "FTP IP Address"



You can now enter the IP address of the FTP server, (console). The left side reflects what is stored in the RU now. Edit IP address to the right, click "SET", followed by "CANCEL" to return to previous screen.

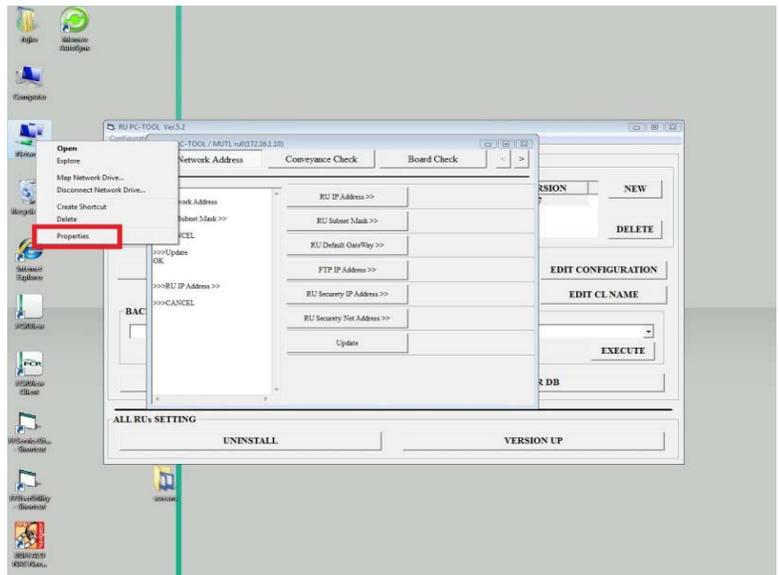


Click “Update” to set the information to the Prima. The reader is now on the new IP scheme and looking for information from the new console IP address. Close the “RU-PC TOOL/MUTL” window.

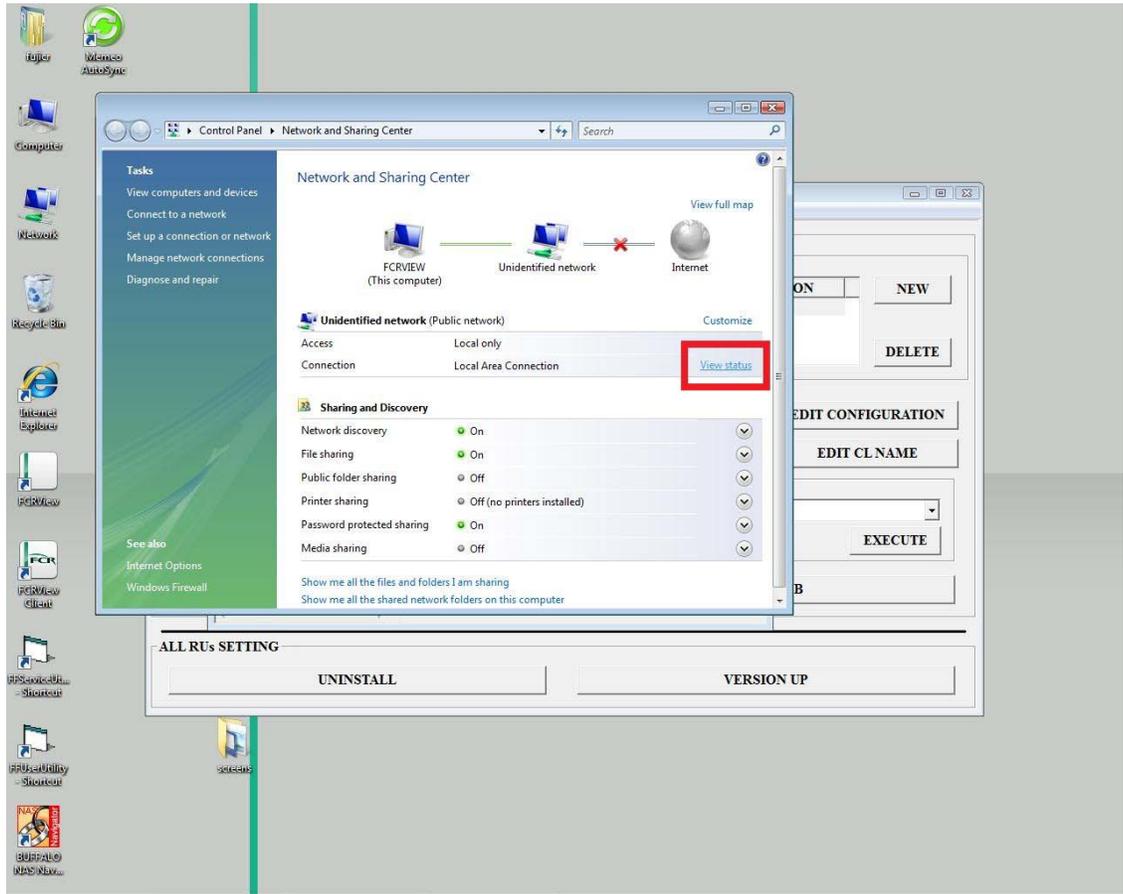


From here you now change the IP address of the console.

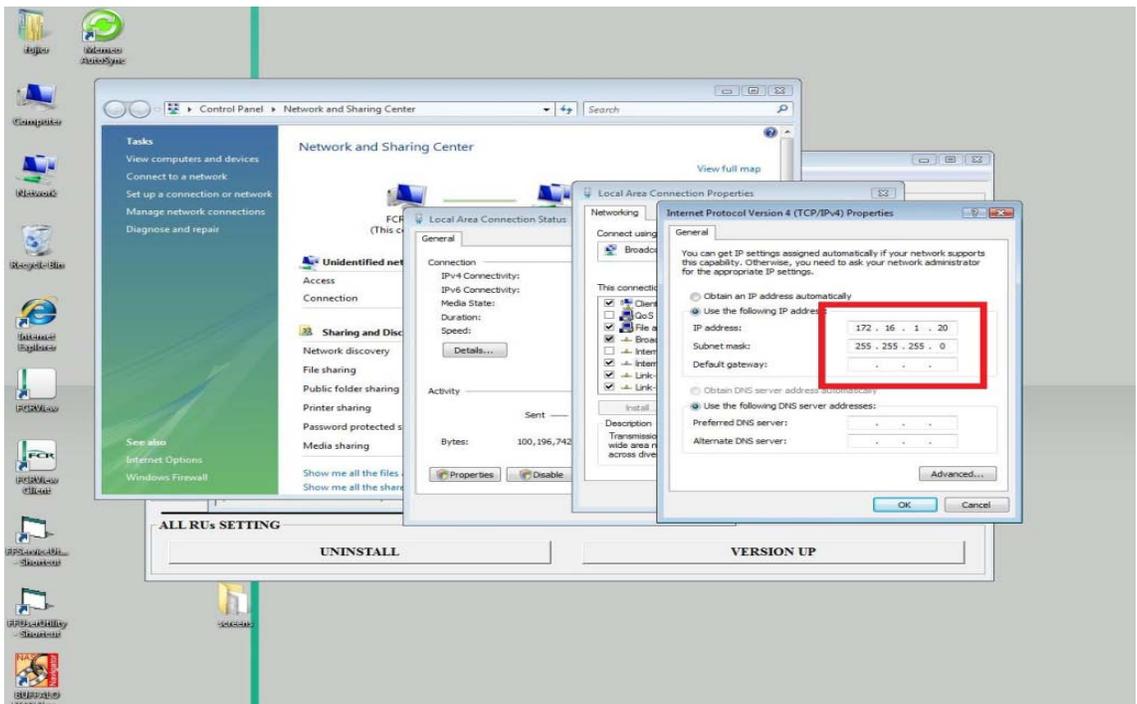
Right click the Network icon on desktop and select “Properties”



That will open the “Network and Sharing Center”, select “View Status”.



Enter your new IP address, subnet mask, gateway and DNS information if needed.



Click “OK”; then “OK” and close out all windows connected with the “Network and Sharing”, then close “Network and Sharing Center” itself. You should see the RU PC-Tool window still open on the desktop.

At this time, if there is an RU in the “List of Existing RU”, Delete it from the list. Enter the new RU IP Address in the “RU IP ADDR” field under the “RU NAME”. Click “PING”, and be sure you get a reply from the reader. Close the DOS window with ping information. At this time the “INSTALL” button will be lit\selectable, click “INSTALL” to push software to the RU.

